

Figure 1

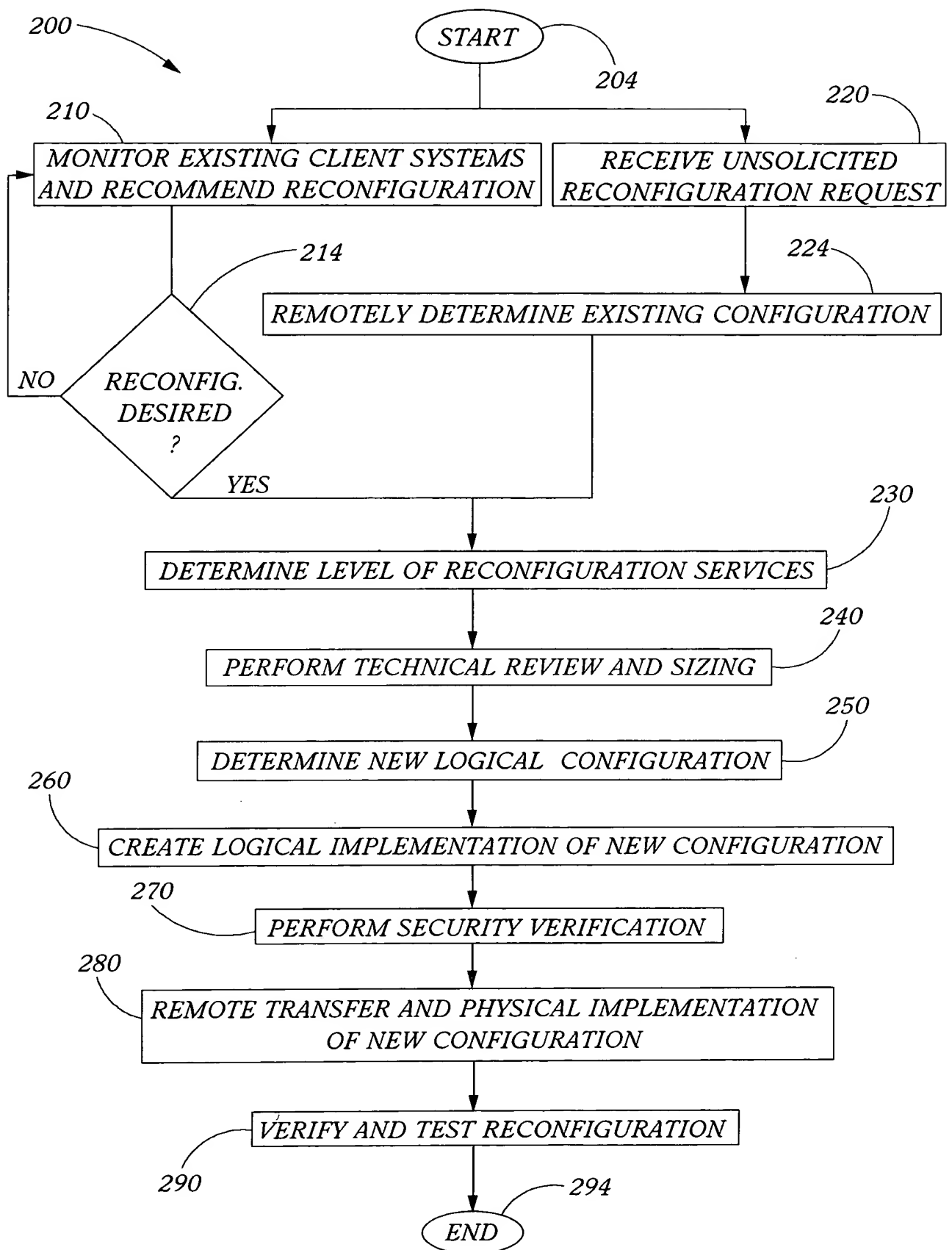


Figure 2

```

graph TD
    300[RECEIVE CUSTOMER REQUEST FOR RECONFIGURATION SERVICES] --> 314{FIRST TIME ORDER?}
    314 -- YES --> 318[COLLECT CUSTOMER INFORMATION]
    314 -- NO --> 340[ROUTE REQUEST TO REMOTE RECONFIGURATION CENTER]
    318 --> 320{CONTRACT REQUEST?}
    320 -- YES --> 328[ESTABLISH CONTRACT]
    320 -- NO --> 324[COLLECT PAYMENT INFORMATION]
    328 --> 330[UPDATE CONTRACT DATABASE]
    330 --> 334[PROPER CONFIGURATION KIT FOR SHIPMENT AND PERFORM CONFIGURATION]
    324 --> 362[UPDATE CONTRACT DATABASE]
    362 --> 354{ONE TIME CHARGE?}
    354 -- YES --> 350[PERFORM RECONFIGURATION NO BILLING REQUIRED]
    354 -- NO --> 358[ESTABLISH CONTRACT]
    358 --> 362
    340 --> 344[OBTAIN CLIENT INFORMATION]
    344 --> 348{VALID CONTRACT?}
    348 -- YES --> 350
    348 -- NO --> 370[COLLECT METHOD OF PAYMENT AND PERFORM RECONFIGURATION]
    350 --> 390((END))
    370 --> 380[SUBMIT INFORMATION TO FINANCIAL CENTER FOR BILLING]
    380 --> 390
    334 --> 390

```

Figure 3

Figure 3